

● **Rinse Troubleshooting Guide** ●

Problem	Possible cause	Remedy
<ul style="list-style-type: none"> <li>No or low flow through rinse:</li> <li>Water runs from spout when rinse button depressed:</li> </ul>	<ul style="list-style-type: none"> <li>Restriction in hose or rinse head:</li> <li>Water pressure insufficient to operate diverter:</li> </ul>	<ul style="list-style-type: none"> <li>Remove rinse head, direct hose into sink and open valves.</li> </ul> <p><b>If tap diverts correctly:</b></p> <ul style="list-style-type: none"> <li>Unscrew the retaining ring (*1) and remove faceplate (*2). Replace rinse on hose, open valve and depress button, if tap diverts correctly rinse out the black faceplate and mesh if fitted and replace.</li> </ul> <p><b>If tap doesn't divert correctly check for other obstructions/debris:</b></p> <ul style="list-style-type: none"> <li>Unscrew black hose from braided steel hose, place braided steel hose over bucket and open valves. If water doesn't run from hose request a replacement diverter. (part number can be found on your install guide)</li> <li>If previous test worked remove, inspect, clean and replace non return valve (*3). (noting orientation on removal)</li> </ul>
<ul style="list-style-type: none"> <li>Rinse button sticks or is difficult to operate:</li> </ul>	<ul style="list-style-type: none"> <li>Seals within rinse head dried out:</li> </ul>	<ul style="list-style-type: none"> <li>Unscrew button retaining ring (*4) and pull out button spindle (*5). Lubricate around o'ring (*6) with grease, replace spindle and replace retaining ring. Grease pack available 9.101000</li> </ul>
<ul style="list-style-type: none"> <li>Rinse drips for a time after being parked:</li> </ul>	<ul style="list-style-type: none"> <li>Trapped water in rinse body escaping through spray plate :</li> </ul>	<ul style="list-style-type: none"> <li>Request a replacement faceplate and mesh filter (*7).</li> </ul>
<ul style="list-style-type: none"> <li>Rinse drips or leaks when tap in use:</li> </ul>	<ul style="list-style-type: none"> <li>Water by-passing seals:</li> </ul>	<ul style="list-style-type: none"> <li>Check internal seals for debris.</li> <li>If no visible signs of debris are found, order a rinse service kit (9.21427).</li> </ul>

These are some of the more common issues that may be encountered.

If you have an issue with your system that is not listed, or the suggested remedies do not solve the problem please contact our customer service team.

